

RESERVE GRANDSTAND RESIDENT UPDATE – MAY 2021

Firstly, a warm welcome to our new residents who have moved into the Reserve and Grandstand over the last month. We hope you enjoy your new home and all that this lovely neighbourhood at “Claremont on the Park” and the community has to offer.

1. New Appointment

Your Council of Owners has appointed a part time building manager who commences at Reserve Grandstand on Monday 17th May. Colin Grimshaw will be responsible for building maintenance and will be on site most mornings to ensure the smooth running of the complex. For any maintenance issues associated with the common areas please email : manager@reservegrandstand.com.au

2. Event Notification Centenary Series Sat May 15, Sat 22, Fri 28, Sat 29

Palace J Entertainment have notified all Claremont on the Park residents of a series of music events at the Robinson Pavilion, Showgrounds on these dates. Please see notices in the mail rooms for times (5pm to 11pm generally and a sound check at 2pm in the afternoons.) The organisers have dedicated security and traffic control for the event and a **HOTLINE** number for complaints – Ph : **6263 3123**
Please report any suspicious behaviour to the Police on **131 444**.

3. General Works

- a) Thank you for your patience awaiting the repair of the B2 garage door after a non- resident drove through it in April. The damaged slats are made to order and this caused some delay. The incident reminds us all to be alert and aware when operating the roller doors and to **slow down** when entering the main carpark. The B1 garage door is now undergoing maintenance as well.
- b) Security – Natale Security were engaged to patrol the basements regularly during the above delay, however two cages were broken into during one weekend. The thieves used bolt cutters to cut the padlock and links in heavy duty chains. Natale Security have recently installed cameras at the main entrance that are monitored 24 hours a day and can action an immediate callout if required.

4. Foodies IGA Shopping Trolleys & Essence Morning Tea

Please may we ask that you return your trolleys to the Foodies IGA in good time? We have found 5 stashed in the store room off the mail room at Tiger Way. Please ask Wendy-Ann if you need assistance. Speaking of our near neighbours, the Essence complex is hosting “Australia’s Biggest Morning Tea” on May 27th at 10am. The function is on the Essence Rooftop, enter via Lobby C. Please RSVP to buildingmanager@essenceclaremont.com.au - \$10 entry fee goes to the Cancer Council.

5. The Old Chestnut – Garbage Rooms!

We know, we know, but the majority of the garbage rooms are FREE of boxes and cardboard and these residents are to be thanked for doing the right thing. However, there are several that are starting to look like a Visy warehouse. PLEASE do not leave cardboard pieces and unflattened boxes in these rooms, they must be cut up or flattened and taken to the blue Suez bins outside the bin room B1 driveway. If you need assistance please let us know – admin@reservegrandstand.com.au

6. Noise Complaints

We have received some suggestions from sleepless residents! Apartment living brings with it the need to be more aware of generating loud and disturbing noises that impact on your neighbours. Little things like not slamming your front door when entering or leaving. Late night balcony parties are not appreciated and disrupt the quiet enjoyment of your neighbours. Please be respectful of your neighbours.