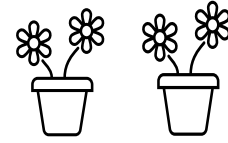


# SPRING 2023



A sunny Spring welcome to all our new residents! Vitamin D levels are set to increase, footy finals are approaching, followed by school holidays and the Royal Show.

VISIT our website ([reservegrandstand.com.au](http://reservegrandstand.com.au)) for information about your complex and a comprehensive FAQs section. If you can't find the answer, please email the Building Administrator for assistance. ([admin@reservegrandstand.com.au](mailto:admin@reservegrandstand.com.au))

## FEATURED IN THIS EDITION

\* PET CITY

\*WORKS & EVENTS

\*NEW COMMUNICATION PORTAL

\*MOVING OUT?

\*SNAP SEND SOLVE APP

\*REMINDERS

### 1. PET CITY

Our complex has seen an influx of new pets (Percy and Sybil are already famous) and most of the time they bring great joy to their owners and passersby....can we please remind all owners to be responsible in the common areas and lifts?

- Please carry wet **wipes/towel with you in case of an accident in the lift or common areas.** This request includes wiping muddy paws, and **your own feet** before entering the foyers.
- **Please ALWAYS pick up** after your dog on the Oval – and footpath!
- Please be respectful of those areas that are roped off and under repair on the Oval (this includes telling your children to avoid these areas and not to remove the stakes).

### 2. NEW COMMUNICATION PORTAL

Thanks to all those who have responded to Wendy-Ann's request for an updated email address. The request relates to a new communication platform that our website (Square18) people have developed. It means we will be able to **email you urgent time sensitive alerts** (such as lift breakdowns, water or power issues) and you will also be able to download our Newsletters via this platform (a small quantity of hard copies will still be placed in the mail rooms). If you think one more email will tip you over the edge - you can unsubscribe!

### 3. SNAP SEND SOLVE APP

We are still seeing abandoned trolleys around the complex. A diligent new resident informed us of a wonderful App – **Snap Send Solve**. This is a platform that enables authorities and their customers to identify and solve local issues for the benefit of communities everywhere. Simply snap a photo of the problem, send a report in 30-seconds using the app and the issue is sent directly to the appropriate authority (supermarket, local council etc) to be solved. This includes abandoned shopping trolleys.

### 4. RESERVE GRANDSTAND WORKS & EVENTS

- **B1 roller door** – Colin has been following up the roller door manufacturer weekly. The latest ETA is mid-September. The entire roller door requires replacing after being damaged by a resident's vehicle. A reminder to all: please do **not** speed up to "beat" the roller door when it is lowering.
- The **Grandstand Atrium door** is being converted to an auto sliding door to make it easier for residents to enter and exit. Works should be completed early September.

- The screen outside Colin's office is the new digital concierge – we are waiting on B/Strata to program it and provide training.
- All Permit Parking Bays have now been changed to Strata rental bays for residents. Please email Wendy-Ann [admin@reservegrandstand.com.au](mailto:admin@reservegrandstand.com.au) for more information.
- The Claremont Football Club's Tiger Bar is open **every Thursday** evening for Happy Hour (from 4pm) and dinner. All residents are welcome, you do not need to be a member.
- For your diaries: **Show Week at Claremont Showground Sat Sept 23<sup>rd</sup> – Sat Sept 30<sup>th</sup>**. The upside is free fireworks every night for a week and no need to find a park when heading off to buy your Bertie Beetle show bag and take a turn on the rollercoaster. And RASWA are offering **two complimentary tickets** (Tues 26 – Thurs 28) to residents, please see the Notice from B/Strata for details. For new residents there is some downside with parking disruptions, unusual noises (roosters at dawn) and crowds – prepare yourselves!
- **Claremont Oval Village Speaker Series 2023** is on again at the Claremont Football Club, **Thursday 7<sup>th</sup> September** from 6-7pm. Cost is \$5 and the topic is "The value of reading good books".

## 5. MOVING OUT?

Recently a tenant moved out and had not planned ahead to dispose of household kitchen goods, kitty litter, doonas, pillows etc. **All these items were shoved down their rubbish chute**. This caused a major blockage, stopped the main bin room turntable and left the cleaners with a massive clean up. Please give us notice of your move and tell us if you are having problems with disposing of goods.

We are in touch with several charities that may be very happy to take goods off your hands.

**The rubbish chute is for small bags of kitchen waste ONLY.**

The WMRC in Lemnos St, Shenton Park is our "go to" recycling centre and they are very helpful with advice on how to dispose of everything from e-waste to mattresses. Their website: [wmrc.wa.gov.au](http://wmrc.wa.gov.au)

## 6. A FEW REMINDERS

### • KEYS & SECURITY

We do **NOT** have a master front door key to your apartment. If you lock yourself out tenants should phone their Property Manager and Owners a locksmith. Suggestions below:

Parker Black & Forrest (9244 7644 7am-4pm weekdays) or Bullant (9486 4848 AH & weekends).

After Hour costs can be **above \$300** so consider a lockbox in your mail room for \$65.

Email Building Admin for details.

**Street Parking** – we are sorry to advise that two vehicles have been **broken into overnight** (one parked in Graylands Rd and one parked in Tiger Way) in the last month. It is a good idea NOT to leave any tempting valuables in your car and always report the incident to Police.

### • BALCONY WASHING

As we enter Spring and enjoy sunny days it will be tempting to display your linen on the balcony – please don't, this is against our by-laws and distracts from your neighbour's view!

As always if you need assistance or further information regarding any of the above issues, please email the Building Administrator, Wendy-Ann: [admin@reservegrandstand.com.au](mailto:admin@reservegrandstand.com.au)

Council of Owners email: [council@reservegrandstand.com.au](mailto:council@reservegrandstand.com.au)

Thanks, and kind regards from: The Building Administrator & Manager, and your Council of Owners

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